



WWW.AZSHARE.GOV



SHARE Program

Ben Bobrow, M.D.

Medical Director, ADHS/ BEMS

Lani Clark

Director, Research and QI

for ADHS/Bureau of EMS

at University of Arizona Sarver Heart Center

(520) 626-4883

lanic@email.arizona.edu

www.AZSHARE.gov



Proper Use of the 911 System



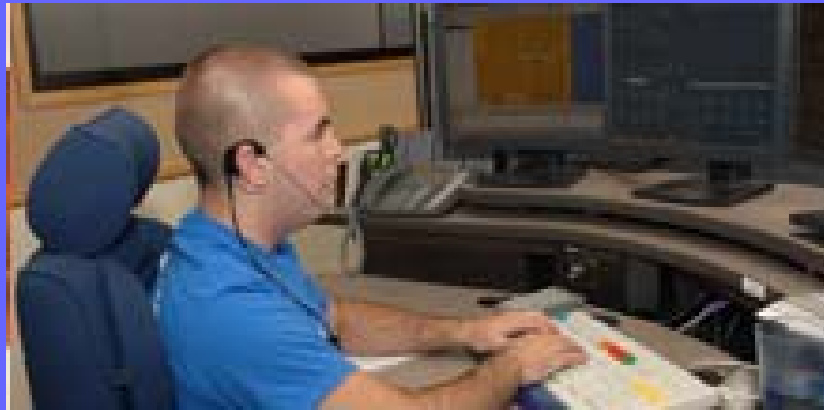
Every year, fire personnel respond to tens of thousands of calls for assistance.

Most of these calls are responded to in less than 5 minutes.

Only Call 9-1-1 to Report:

- ❑ **A Fire**
- ❑ **A Serious Crime**
- ❑ **Any serious medical condition**
- ❑ **Any situation requiring immediate response of Police, Fire or Emergency Medical Personnel**





What the 9-1-1 Operator Will Need to Know:

- ☎ Address of the Emergency
- ☎ Phone number you are calling from
- ☎ Nature of the Emergency

What You Need to Do:

- ☎ Stay Calm
- ☎ Speak Clearly
- ☎ Answer Questions
- ☎ Receive Instructions
- ☎ Stay on the phone until you are told to hang up

Emergency Vehicles and You..



When an emergency vehicle has its lights and siren on, it is responding to an emergency. It is the law and YOUR responsibility to:

- ◆ Pull to the right side of the road and STOP until the emergency vehicle has passed.
- ◆ Give all emergency vehicles the right-of-way.
- ◆ Keep back at least 500 feet from an emergency vehicle when it is responding with lights and sirens.
- ◆ Drive carefully around an emergency scene.



At the Emergency

- ◆ Have someone wait to direct the fire and police departments to the emergency.
- ◆ If you are a witness, provide emergency personnel with information.
- ◆ If you are asked to move or leave the area, DO IT! The firefighters and police officers are looking out for your safety.
- ◆ Remember, things can become very hectic in an emergency. Firefighters and police officers need to do their job in a safe way.